



HOPESCREATIVE

## PRIVACY POLICY

The information collected from you by HopesCreative can include: your name, address, email address, telephone number, company name and details, wedding details, event details and payment details. HopesCreative will only collect the information that you choose to provide, and will only process it with your consent. HopesCreative only requires the minimum amount of personal information that is necessary to fulfil the purpose of your interaction with them.

Your information will not be sold to third parties. Your information (name and address), if needed, may be provided to a print company of HopesCreative choice and their contact details will be available to you on your request.

The same standard of privacy protection is provided to you regardless of country, location or origin.

The information held on you can be requested to be seen by you at any point (this must be a written request) and this request will be responded to promptly. You have the right to request that any incorrect information held about you is corrected immediately.

Information will be held for 12 months from the date of provision and then deleted. Once information has been deleted you will need to resupply all information if you decide to use HopesCreative's services again in the future. You can request that information is deleted before 12 months if you require.

All information is protected and secured, and is stored at HopesCreative base in Oxford, UK.

Hopes-creative.com is served by wix.com and their privacy policy is available on their website. Hopes-Creative.com may include links to other websites, and you will need to contact these websites directly for details on their own privacy policies.

Currently HopesCreative does not send any promotional content or sales messages. If this changes then you will be contacted for your consent beforehand. Service and Billing messages cannot be opted out of if a project is still in progress.

This privacy policy only applies to HopesCreative.

Last updated – October 2020.